

Every student receives a personal white badge together with the student's card. The white badge can be used as a copy card or as pre-paid card for all materials that are on sale in HEAD's workshops and library : Wood, Metal , Prototyping, CERCCO, Printing and publishing Pool, Textile library, general library. The white badge can be credited online : <https://app.hesge.ch/monetique/>
Further info about the white badge: [here](#)

Password Reset

It is not possible to reset your password for the moment. The problem will be soon resolved and we apologize for any inconvenience. In the meantime if you lost your password, you can credit your white badge at the special machine located in Building James-Fazy (Door F, 1st floor)

Means of payment

The online crediting service accepts all bank cards (credit and debit cards) and PostFinance card. The special machine in James-Fazy building only accepts credit cards and does not accept PostFinance card. <https://head.hesge.ch/infolab/systeme-monetique/>

Students are responsible for crediting their white badge with a sufficient amount of money. The technical and administrative staff in the workshops and other services at HEAD will not sell anything on credit.

HEAD staff will freeze students' white badges in case of non-respect of issues (books, devices, cameras, etc.) or in case of loss or misuse of the issued books or devices.

If the white badge is lost or stolen, students must inform HEAD staff (reception) as soon as possible in order to cancel the badge and avoid abuse. A new white badge will be issued at the cost of CHF 20.- . The amount credited on the lost or stolen card will be refunded by crediting the new white badge.