

## **Continuing Education**

## General terms and conditions

#### General

The courses take place on HEAD – Genève's campus, on the sites of its partner institutions or online

Information relating to the time and place of the various courses is available on the dedicated web page of each module. An e-mail with all the details is sent to participants before the course.

## Number of participants

Applications will be selected in order of arrival and up to a maximum defined for each module. Only complete and duly validated registration files.

HEAD – Genève reserves the right not to open a course if the number of registered people is insufficient.

## Admission requirements and prerequisites

Please refer to each course.

## Registration procedures

Registration is done using the online form.

Applications for which the "validation" button has not been activated will not be processed.

By submitting the online application form, the applicant agrees that the data entered in the form will be communicated in compliance with the Federal Data Protection Act.

Applicants registering in July and August may experience a delay in the confirmation of their registration due to the summer break.

#### Lunch

Lunch is not organised by HEAD - Genève and is at the expense of the participants.

#### Fees

Fees for our continuing education courses may vary from module to module. Please refer to the fees communicated on the page dedicated to each module on the HEAD - Geneva website. A preferential rate, varying according to module, is granted to alumni of HEAD – Geneva (BA/MA). Participants who register for multiple continuing education modules benefit from a preferential rate starting with their second registration. Programs and costs are subject to change. No registration fee is required.

## Billing

A payment slip will be sent by e-mail after registration.

Course fees must be paid within 30 days of receipt of the payment slip, but in any case 30 days before the start of the course.

A reminder will be sent a few days before the start of the course if the invoice has not been paid. Proof of payment may be requested on the first day of the course if the HEAD - Geneva



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finance department has not been able to confirm receipt of payment. Exclusion from the course may be considered if no proof of payment is provided.

Participants are personally responsible for payment of their course fees by the due date, regardless of whether or not they receive subsidies from their employer.

## Cancellation policy

HEAD – Genève confirms the start of the session as soon as a sufficient number of participants have registered, or no later than 30 days before the start of the course.

HEAD – Genève reserves the right to modify the format of a course, to postpone or cancel a course if the minimum number of participants is not reached, and to take any other measure deemed appropriate to ensure the smooth running of the courses. If the course does not take place, the amount paid will be reimbursed to the participants or to the institution subsidizing them.

Requests for cancellation or postponement must be made by the participant in writing at least 30 days before the start of the course, to the attention of the Continuing Education office at HEAD - Geneva, at the following address:

fc.head@hesge.ch

#### Reimbursement terms

The course fee is reimbursed under the following conditions if the registration request is sent in writing:

- In full: up to 30 days before the start of the course
- 50%: between 30 days and the start of the course
- No reimbursement for cancellations during the course

If no payment has been made at the time of withdrawal, the amounts due will be invoiced according to the same rules.

#### Validation of the course

Participants who have completed the entire course and fulfilled the requirements as specified in the module description will receive an "Attestation de formation continue".

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